

# BUY AND WIN WITH SURBEX CONTEST

## Terms & Conditions

### 1. Organiser & Eligibility

1.1 The “Buy and Win with Surbex” contest (this “**Contest**”) is organised by Zuellig Pharma Sdn Bhd (the “**Organiser**”).

1.2 This Contest is open to all Malaysians, residing in Malaysia only except for those stipulated in paragraph 1.3 below. For Malaysians below the age of 18, prior consent from their parents or legal guardian must be obtained (“**Eligible Contestant**”).

1.3 The following groups of people shall not be eligible to participate in this Contest:-

- Employees of the Organiser (including its affiliates and/or related companies) and their immediate family members (children, parents, brothers and sisters, including their respective spouses); and/or
- Representatives, employees, servants and/or agents of advertising and/or promotion service providers of the Organiser (including its affiliates and/or related companies), and their immediate family members (children, parents, brothers and sisters, including their respective spouses).

### 2. Period

2.1 The Contest commences from 12 August 2021 at 12.01am and closes on 29 September 2021 at 11.59 pm (the “**Contest Period**”). The Organiser may at its sole and absolute discretion amend the Contest Period at any time without prior notice. Unless otherwise varied to the contrary by the Organiser, any participation in the Contest shall be governed by these Terms and Conditions which shall remain in full force and effect at all times. Entries received outside of the Contest Period shall be automatically disqualified.

### 3. How To Participate

3.1 To participate in this Contest, each Eligible Contestant must comply with the following conditions:-

#### Step 1:

- Purchase any amount of Surbex Product. The Official Receipt must indicate purchase of a Surbex product on a date within the Contest Period. Each Official Receipt is equivalent to one (1) entry.

#### Step 2:

- Submit the following via WhatsApp only to **011- 3300 6631**
  - Photo of the Official Receipt
  - Eligible Contestant’s Full Name
  - Eligible Contestant’s Identity Card Number (NRIC)
  - Receipt number

- Photo submission of Official Receipt must meet the following criteria:-
  - Photo must clearly indicate the seller's shop name, date, official receipt number and quantity of Surbex products purchased. Folding of the receipt is NOT permitted.
  - Photo must be readable. Visible miring, dithering, graininess, blurriness, overexposures, compression artefacts or other degradations to image clarity will not be accepted and the entry will be disqualified.

### Step 3:

- Retain original Official Receipt for verification purposes.

3.2 Eligible Contestants may submit as many entries as they wish. **Each** Eligible Contestant **is** entitled to **ONE (1) prize only** during the Contest Period.

## 4. Contest Winners Selection

4.1 Weekly winner selections will be selected via a random computer-generated system and verified by the Organiser. The potential winner will be contacted through phone call/WhatsApp message and will be required to answer one question correctly before he or she will be announced as the winner. If the potential winner fails to be contacted after 3 attempts within 24 hours or fails to answer the question correctly, the Organiser will attempt to contact the next computer-generated potential winner to select another winner as his or her replacement.

### 4.2 Contest Period:

- Week 1 : 12 August - 18 August 2021
- Week 2 : 19 August – 25 August 2021
- Week 3 : 26 August – 1 September 2021
- Week 4 : 2 September – 8 September 2021
- Week 5 : 9 September – 15 September 2021
- Week 6 : 16 September – 22 September 2021
- Week 7 : 23 September – 29 September 2021

### 4.3 Contest Prizes:

#### 4.3.1 Weekly Prizes

- 18 winners per week x 7 weeks : RM 100 TnG e-wallet reload pin each winner
- For weekly prizes, each entry received from the first day of Week 1 until the last day of Week 4 is eligible to participate in the Contest for 4 consecutive weeks starting from the entry submission date. For example, if an entry is received in Week 1 and is not one of the weekly winners, that entry will continue to be included as an entry for Week 2 until Week 4. However, entries received from Week 5 onwards will only continue to be included as an entry for the remainder of the Contest Period. However, any entry by an Eligible Contestant who has already won a weekly prize will no longer be eligible to win any other prizes.

#### 4.3.2 Abbott Lifepius Points

- 1000 ALP (Abbott LifePlus) points to be rewarded **ONLY** to the first 200 contest participants whom are new users on Abbott LifePlus Loyalty Programme

- 1000 Abbott LifePlus Loyalty Programme points will be rewarded ONLY to the first 200 Eligible Contestants whom are new users on Abbott LifePlus Loyalty Programme. The 200 Eligible Contestants are to agree to be signed up automatically as a member on Abbott LifePlus Loyalty Programme. Participants can check out for more information regarding Abbott LifePlus Loyalty Programme on [www.abbottlifeplus.com](http://www.abbottlifeplus.com)
- These first 200 participants will automatically be rewarded with the points based on the following criteria:
  - First 200 Eligible Contestants in the list whom are new users on Abbott LifePlus Loyalty Programme
  - Eligible Contestant did not win any other prizes from this contest

4.4 The winners of the Contest will be notified via phone call/WhatsApp for prize collection arrangements, which is subject to the following:-

- All winners must provide the photo of the Official Receipt submitted for the Contest as proof of purchase and answering a question correctly before claiming the prize. Failing which, the winning entry will be disqualified.
- The Organiser reserves the right to disqualify any winner that fails to be contacted after three (3) attempts within 24 hours.
- All prizes must be claimed within 30 days from the date of notification by the Organiser. Unclaimed prizes will be forfeited after the 30 days' period.

4.5 Prizes must be claimed through the Whatsapp contest number unless the Organiser prescribes other mode of collection.

4.6 In certain situations, and subject to the absolute discretion of the Organiser, a winner may nominate a designated representative to collect the prize on his or her behalf. The representative will be required to present written authorisation from the winner and identification which includes photocopy of identification cards for both the winner and his/her representative.

4.7 The Organiser reserves the right at its absolute discretion to substitute any of the prizes with alternative prizes of similar value, at any time without prior notice. All prizes are given on an "as is" basis and are not exchangeable or sold for cash, credit, other items or voucher in part or in full and are non-transferable to any other person.

4.8 Entries must be received by the Organiser on or before 29 September 2021 11.59 pm. Entries received after the stipulated time will be disqualified and ineligible for consideration for prizes.

4.9 The winners are responsible for any and all taxes payable as a result of a Prize being awarded or received (if applicable).

4.10 In the event that a winner chooses not to accept a prize, the prize shall be forfeited and the prize will be dealt with according to the absolute discretion of the Organiser.

4.11 All prizes are accepted entirely at the risk of the winners and are awarded by the Organiser and/or its sponsors without any warranty of any kind, express or implied.

4.12 The Eligible Contestants and/or winners are fully responsible for any injuries, damages or claims as a result of or arising from their participation in the Contest, usage of their prize and/or collection of their prize. All transportation, accommodation, personal cost and/or any other costs and/or any other related expenses that are incurred to participate in this Contest and/or to redeem the prize are the sole responsibility of the Eligible Contestants and/or winners.

4.13 The Organiser reserves the absolute right to disqualify any individual that it determines to be tampering with the entry process or the operation of the Contest or to be acting in breach or potential breach of these Terms and Conditions.

4.14 The Organiser's decision on selection of winners is final, conclusive and binding. No correspondence or dispute will be entertained.

4.15 For clarification on the Contest, please contact:

- Contact Person: Yin Wen, Choi

- Phone Number: 017-6779178

- Email Address: [yinwen@buumerang.com.my](mailto:yinwen@buumerang.com.my)

## **5. Liability & Responsibility**

5.1 The Organiser, its affiliate and/or related companies, and its agencies and companies associated with the Contest disclaim any and all liability arising from the Contest and will not be responsible or held liable for any loss (including, without limitation, indirect, special or consequential loss or loss of profits), expense, damage, personal injury or death which is suffered or sustained (whether or not arising from any person's negligence) resulting from any Eligible Contestant's participation in the Contest, usage of the prize, except for any liability which cannot be excluded by law (in which case that liability is limited to the minimum allowable by law).

5.2 By participating in the Contest, all Eligible Contestants agree to defend, indemnify and hold the Organiser harmless from and against any suits, claims, losses, damages and expenses, including reasonable legal fees that may arise from or in connection with the Contest.

## **6. Right of Organiser**

6.1 All entries will be the property of the Organiser and the Eligible Contestants will not claim, use, or exploit the entries for any purpose by any means at any time. By entering the Contest, each Eligible Contestant agrees that the Organiser reserves the right to publish, use the names and/or photographs of the Eligible Contestants and/or winners as material for advertising and/or publicity purposes without payment or prior notice, and further agree that by entering the Contest, the Eligible Contestants and /or the winners waive all rights associated with the image they have submitted for the contest. Eligible Contestants shall not be entitled to claim ownership or other forms of compensation on the materials.

6.2 By entering the Contest, each Eligible Contestant is deemed to have read, understood all these Terms and Conditions and they are fully and unconditionally agreed to be bound by it (as varied or changed). The Organiser reserves the right to amend these Terms and Conditions where necessary for legal, technical or commercial reasons and any such amendments shall be effective on the posting of the Contest website. Please check the Contest website for updates on any change to these terms and conditions.

6.3 The Organiser reserves the right to modify, suspend or cancel the Contest at any time without prior notice and without assigning any reason therefor.

6.4 Any terms and conditions applicable to the Contest which is illegal, prohibited or unenforceable under any law or regulation shall be ineffective to the extent of such illegality, voidness, prohibition or unenforceability without invalidating the remaining provisions.

6.5 These Terms and Conditions are governed by and construed under the laws of Malaysia. In the event of any inconsistency between the English version and the Bahasa Malaysia version, the English version shall prevail to the extent of such inconsistency.

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## **Personal Data Protection Act 2010 (“PDPA”)**

By entering into the Contest all winners of the Contest consent to the use of their personal data by the Organiser for the execution and management of the Contest and for any events or publicity related to the Contest in any form or through any media.

All Eligible Contestants acknowledge receipt of the PDPA Notice by the Organiser as follows:

### **NOTICE UNDER THE PERSONAL DATA PROTECTION ACT 2010**

The Personal Data Protection Act 2010 (hereinafter referred to as the “PDPA”), which regulates the processing of personal data in commercial transactions, applies to the Zuellig Pharma Sdn Bhd (hereinafter referred to as “ZP”, “our”, “us” or “we”). For the purposes of this written notice, the terms “personal data” and “processing” shall have the same meaning as prescribed in the PDPA.

1. This written notice (“**Notice**”) is issued by us and serves to inform you on what and how your personal data is to be processed by or on behalf of ZP.
2. The personal data processed by us may include your name, national registration identity card number (NRIC no.), contact number, email address and any other details that you may have provided or may provide to us
3. We process your personal data for the following purposes (“**Purposes**”):
  - 3.1 Execution and management of the above Contest;
  - 3.2 Announcing or publicizing the Contest and/or winners of the Contest; or
  - 3.3 Sending to you any marketing or promotional activities of ZP whether or not in connection with the Contest or such other similar purposes as may be related to the foregoing.
4. Your personal data is and will be collected from you and/or from the information you have provided in the entry or other documentation that you have provided to us, together with any other information that we may obtain about you from oral or written communications. All the data collected will be shared with our Contest management team (which may include a third party service provider) in a password-protected file which may be stored in a database within or outside Malaysia.
5. You may access and request for the correction of your personal data and to contact us with any enquiries or complaints in respect of your personal data by contacting us as follows:

Zuellig Pharma Sdn Bhd

No. 15, Persiaran Pasak Bumi, Sek U8, Perindustrian Bukit Jelutong, 40150 Shah Alam, Selangor.

#### **Data Privacy Officer**

Tel : 03-5566 2288

Fax : 03-5566 2388

Email: [myprivacycomsol@zuelligpharma.com](mailto:myprivacycomsol@zuelligpharma.com)

In accordance with the PDPA, we may refuse to comply with your request for access or correction to your personal data and if we refuse to comply with such request, we will inform you of our refusal and reason for our refusal, including for purposes to complete the execution or management of the Contest.

6. Your personal data may be disclosed to the subsidiaries or related companies of Zuellig Pharma Sdn Bhd and any governmental and/or quasi-governmental departments and/or agencies, regulatory and/or statutory bodies if requested by them, our auditors, our banks, business partners and/or service providers and any other third party that you have requested or authorized us to disclose your

personal data to for the above purposes or for any other purposes for which your personal data is to be disclosed at the time of its collection or any other purposes directly related to any of the above Purposes.